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To: HQ.SAT4(Y2K)
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Hello,

Forgive this unprofessional response I have the ideas but not the time to write a formal paper.

I recently read a story about vendors seeking protection from class action lawsuits for Y2k glitches if they make a good-faith effort to correct them.

Now, I'm in the industry (GE Capital) doing Y2k work for a major client up here in Canada. We are having a difficult time working with major vendors because they are all afraid of lawyers.

I say give them the protection so long as we get

1. straight answers,
2. proactive action on their part to inform us of glitches (say sign up for a mailing list with all the vendors, even if only for industry pros),
3. Free fixes, or at least a cheaper upgrade to the compliant version,
4. and make them put the whole truth on their website.

They should be spending two or three million now to do the leg work for their customers (on every version not just the most current) in order to save many millions on lawyers, settlements and PR

All us geeks, even the management types like myself, just want to solve the problem. We don't care to sue, we wouldn't get much and we'd be suing from the ruins of many good clientsites. Besides, that would cripple the industry and right now we're crippled enough with 'due diligence' paperwork when we should have every resource testing and developing.

I think that if the 'Uninformed' just hear that every software company is looking for a loophole they are going to jump to the wrong conclusion.

The public needs to know that the real threat is the 'silencing of the geeks'. No one with real experience is allowed to speak anymore, not without an attorney present. The only way we've ever learned anything in this industry is through sharing info and it has always been pretty open we have to keep it that way or we may actually have a Y2k crisis the likes of which the hardcore doomsayers in Montana talk about.

Thanks, Feel free to contact me if I have not properly expressed myself.

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